

NON-DISCRIMINATION STATEMENT

ARCAM HOME HEALTH CARE complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ARCAM HOME HEALTH CARE does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ARCAM HOME HEALTH CARE provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written materials in other formats (e.g. large print, audio, accessible electronic formats).

ARCAM HOME HEALTH CARE provides free language services to people whose primary language is not English such as qualified interpreters and information written in other languages.

If you need these services, contact the Section 504/ADA Coordinator/Section 1557 Civil Rights Coordinator at (661) 678-0330. If you believe that ARCAM HOME HEALTH CARE has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex you can file a grievance with: ADA Title II Coordinator – Dept. of Public Social Services - Civil Rights Section at 12860 Crossroads Parkway South, City of Industry, CA 91746. Tel (844) 586-5550 Fax (562) 692-2240 and TTY (877) 735-2929 or Chief Executive Office – Disability Civil Rights Section at 500 West Temple Street, Room 754, Los Angeles, CA 90012. Tel: (213) 202-6944 TTY: (855) 872-0443 Email: Adavis@ceo.lacounty.gov. You can file a grievance in person or by mail, fax, or email.

If you need help filing a grievance, contact:
Ronald S. Camua (Administrator) at Tel: (661) 678-0330, TDD:(800) 735-2922.


You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Compliant Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 2020; 1-800-368-1019, 800-537-7697(TDD)

CONTACT:

Arcam Home Health Care directly or contact your attending physician.

HOURS OF OPERATION:

Monday to Friday:
8:30am to 5:00pm

 (661)678-0330
Fax: (661)414-8069

On-call Nurses available
24 Hours a day, 7 days a week.

REFERRALS:

Patients are admitted to Arcam Home Health Care by referrals from the physicians, the clients, a family member or friend, discharge planner of the hospital, hospital social services, or medical social worker.

MISSION STATEMENT:

Arcam Home Health Care is guided by a tradition of personal, clinical & technological excellence. We are dedicated to providing the highest quality home-based patient care with compassion and respect for each person.



Quality Skilled
Health Care
Services
at Home



"Accredited/Certified by The Joint Commission."

**Providing Acute and Rehabilitation
Health Care Services**

Serving the Greater Los Angeles County, parts of
Ventura County and San Bernardino County

25115 Ave. Stanford, Suite A211, Valencia, CA 91355
Tel: (661)678-0330, Fax: (661)414-8069

Do you or someone you love needs skilled home health care right now?

WHO MAY RECEIVE HOME HEALTH CARE:

An individual may qualify for home health care if he/she:

- Requires skilled nursing or rehabilitation services that are intermittent or periodic.
- Requires a considerable effort to leave home unassisted, and
- Is under the care of a licensed physician who determines that the individual needs home health care and sets up a plan to meet those needs.

WHAT ARE THE BENEFITS OF SKILLED HOME HEALTH CARE:

- Your healthcare needs are delivered in the comfort of your own home while surrounded by your loved ones, your family and friends.
- Home Health Care Reduces Falls and rate of Hospital Readmissions.
- Home health care means lower costs and real savings over care in a hospital or a long-term care facility.

We understand the road to recovery is difficult and with the help of our caring, competent & experienced staff; we shall provide you or your loved one with the best care in the convenience of your own home.

You can be assured we have a commitment to excellence when it comes to the level of skilled home health care we provide.



"Getting better. Feeling Healthier. Staying Stronger."

We are committed to providing Caring & Experienced Staff.

SKILLED SERVICES PROVIDED:

- Registered Nurses
- Licensed Vocational Nurses
- Certified Home Health Aides
- Medical Social Services
- Physical Therapy
- Occupational Therapy
- Speech Therapy

Other ancillary services can be arranged as needed and requested. These services include:

- Pharmaceutical
- Portable X-Rays
- Laboratory
- Respiratory Treatment and Supplies
- Medical Equipment, e.g.
- Wheelchairs, Hospital beds, Canes, Walkers, Bathroom Bars, Shower Chairs, Dressings, and other soft medical Supplies.

Under a physician's direction and supervision, the following services can be provided in the home on an intermittent basis:

SKILLED NURSING (RN and LVN)

- Evaluation and Assessment
- Wound dressing change and Wound Care
- Instruction of Safe Use of Oxygen and Respiratory Equipment
- Supervision of Medications
- Restorative Care
- Educational Programs designed to meet individual Health Needs
- Insulin Administration and Diabetic Teaching
- Bladder and Bowel Training
- IV Fluids and Antibiotic Therapy
- Enteral Nutrition
- Pre-Op and Post-Op Care
- Ostomy Care and Teachings